



THE MOGAVEERA VYAVASTHAPAKA MANDALI – MUMBAI
MVM Educational Campus
Creating Quality...Delivering Excellence
M V Mandali's Colleges of Commerce & Science

NAAC ACCREDITED

Affiliated to University of Mumbai

Permanently Unaided Linguistic Minority Institution

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5.1.4 The institution adopts the following for redressal of student grievances including sexual harassment and ragging cases

1. Implementation of guidelines of statutory/regulatory bodies
2. Organisation wide awareness and undertakings on policies with zero tolerance
3. Mechanisms for submission of online/offline students' grievances
4. Timely redressal of the grievances through appropriate committees

DVV Queries:

- a. Proof of constitution of Internal committees / Grievances Committee formation / other committees as per UGC norms.
- b. Circular/weblink/ committee report justifying the objective of the metric.
- c. Minutes of the meetings of student grievance committee, as per metric.

HEI Response:

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Sr. No.	Particulars	Documents Link
1.	Evidence of the formation of internal committees, Grievances Committee, or other committee in accordance with UGC guidelines.	View Document
2.	Weblink Justifying the objective of the metric	
	a. College Student Grievance Redressal Cell	View Document
	b. Anti Ragging Committee	View Document
	c. Internal Complaint Committee	View Document
	d. Anti-Discrimination Cell	View Document
3.	The minutes of meetings held by the student grievance committee, as per the metric	View Document